



Financial Policy

It is our goal to provide the best possible dental care for you, and at the same time, avoid any confusion regarding your treatment, fees, insurance and payments. For this reason we have created a financial policy statement based on some frequently asked questions.

Q. *When is payment due?*

A. Payment is expected when services are rendered. We will try to provide you in advance of treatment with the amount of payment that will be required at each visit so that you have the opportunity to discuss treatment alternatives or payment arrangements if finances are a concern.

Q. *What about insurance? I have coverage. Will your office accept my insurance benefits and then bill me after insurance has paid its portion?*

A. We gladly file and accept your insurance. Please understand that at the time of your appointment you will be asked to pay your deductible as well as any portion of the treatment fees that we estimate will not be covered by your insurance.

If you assign your benefits directly to our office, we ask that you sign an authorization for direct payment. Our office allows a maximum of **90 days** for collection of payment from an insurance company. If after that period of time the insurance has still not been paid, direct payment from the patient is required.

Q. *Do you allow payment plans?*

A. We do realize that, on occasion, financial circumstances are unavoidable. However, we have a limited time that we extend our payment plans and all outstanding balances are subject to 1.5% a month finance charges in addition to collection fees. If you have a financial concern, we ask that you speak with our financial coordinators.

Q. *Do you accept credit card payments?*

A. We are pleased to accept most major credit cards.

There is a \$25.00 service fee on all returned checks.

Should your account be turned over to a collection agency due to non-payment, you will be responsible for any and all collection fees.

I have read and agree to the above terms.

Responsible party's signature

Date